

Metric #	Metric	Chklist	Product	Status	Geo/Sub State	Date Scheduled	Manual	Comment	System
Final Trunk Blockage									
NP-1-01	% Final Trunk Groups Exceeding Blocking (adj)	Interconn.	Final Trunks	X					
	% Final Trunk Groups Exceeding Blocking (adj)	Retail	Final Trunks	X					
NP-1-02	% Final Trunk Groups Exc. Blocking (Total)	Interconn.	Final Trunks	X					
NP-1-03	# of Final Trunk Groups Blocked 2 Months	Interconn.	Final Trunks	X					
NP-1-04	# of Final Trunk Groups Blocked 3 Months	Interconn.	Final Trunks	X					
Collocation									
NP-2-01	% On Time Response for Request (Physical)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-02	% On Time Response for Request (Virtual)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-03	Average Interval Completed (Physical)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-04	Average Interval Completed (Virtual)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-05	% On Time Completion (Physical)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-06	% On Time Completion (Virtual)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-07	Average Delay Days (Physical)	Interconn.	Collocation	X					Collocation WEB Database
NP-2-08	Average Delay Days (Virtual)	Interconn.	Collocation	X					Collocation WEB Database

Network Performance Metrics UD

0

Counts By Month

April	0
May	0
June	0
July	0
August	0
TBD	0

Total Metrics Developed 13

Total Metrics in Domain 13

Metric #	Metric	Chklist	Product	Status	Geo/Sub State	Date Scheduled	Manual	Comment	System
Timeliness of Usage Feed									
BI-1-01	% DUF in 3 Business Days	CLEC		X			Y	Manual Collection, New System Pending - October	Billing Repository, Manual Colletion
BI-1-02	% DUF in 4 Business Days	CLEC		X			Y	Manual Collection, New System Pending - October	Billing Repository, Manual Colletion
BI-1-03	% DUF in 5 Business Days	CLEC		X			Y	Manual Collection, New System Pending - October	Billing Repository, Manual Colletion
BI-1-04	% DUF in 8 Business Days	CLEC		X			Y	Manual Collection, New System Pending - October	Billing Repository, Manual Colletion
Timeliness of Carrier Bill									
BI-2-01	Timeliness of Carrier Bill	CLEC		X					Billing Data Repository
Billing Accuracy									
BI-3-01	% Billing Adjustments - Dollar Adjusted	Retail		X					Billing Data Repository
	% Billing Adjustments - Dollar Adjusted	CLEC		X					Billing Data Repository
BI-3-02	% Billing Adjustments - Number of Adjustments	Retail		UD		August			Billing Data Repository
	% Billing Adjustments - Number of Adjustments	CLEC		UD		August			Billing Data Repository

Bling Metrics UD

2

Counts By Month

April	0
May	0
June	0
July	0
August	2
TBD	0

Total Metrics Developed

7

Total Metrics in Domain

9

Metric #	Metric	Chklist	Product	Status	Geo/Sub State	Date Scheduled	Manual	Comment	System
Operator Services									
OD-1-01	Average Speed of Answer - Operator Services	OS/DA		X					OS/DA ACD's
	Average Speed of Answer - Operator Services	OS/DA		X					OS/DA ACD's
OD-1-02	Average Speed of Answer - Directory Assistance	OS/DA		X					OS/DA ACD's
	Average Speed of Answer - Directory Assistance	OS/DA		X					OS/DA ACD's

OS/DA Metrics UD

0

Counts By Month

April	0
May	0
June	0
July	0
August	0
TBD	0

Total Metrics Developed

4

Total Metrics in Domain

4